

## **Shipping Policy**

Phoenix Surgical Supplies is committed to providing you with fast, efficient delivery.

Our goal is to have your Perth Metro delivery to you within 24 hours for orders placed before 2pm week days (excluding public holidays). Western Australian regional orders should arrive within 1-3 working days of order placement.

If goods are out of stock we will notify you ASAP and let you know an estimated delivery date.

Metropolitan Perth orders will attract a standard freight charge, orders over \$250 in value will be delivered freight free.

Regional Western Australian orders will attract a standard freight charge, orders over \$500 will be delivered freight free

We dispatch your order directly from the warehouse and it will be delivered by courier or Australia Post. You can nominate your own courier.

If you place an order on a Saturday, Sunday or Public Holiday, or Monday to Friday after 2.00pm, your order will be dispatched on the next business day.

Sorry, we cannot deliver to PO Boxes or RMBs.